

## **Corporate Address:**

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## LIMITED WARRANTY

Cejay Engineering provides a limited warranty that its products will be free from defects in material and workmanship that occur under normal use for one year after date of purchase. This limited warranty extends only to the original purchaser of the product and is not assignable or transferable to any subsequent purchaser/end user. This warranty is good only to the original purchaser of the product, during the warranty period, and as long as the product is in the U.S., including Alaska, Hawaii. APO / FPO addresses are excluded from warranty coverage, since we cannot ship controlled export items to these addresses by U.S. law.

Cejay Engineering, at its sole option, will either repair or replace any product that does not conform to this limited warranty. Cejay Engineering may choose at its option to use functionally equivalent reconditioned, refurbished, or new units or parts when servicing returned products. Cejay Engineering will bear the cost of shipping the product back to the consumer within the United States after the completion of service under this limited warranty. APO / FPO addresses are excluded from warranty coverage, since we cannot ship controlled export items to these address by U.S. law. The customer shall bear the cost of shipping the product to Customer Service.

EXCEPT AS STATED ABOVE, ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.

To obtain warranty service, please complete a **Product Return Request** at our website located at www.cejayengineering.com. If you are having trouble completing a Product Return Request, please contact us from anywhere in the continental United States at (888) 584-3060. International callers please use (239) 349-2336. Correspondence may be mailed to:

Cejay Engineering, LLC 24600 South Tamiami Trail Suite 212-353 Bonita Springs FL 34134 USA

PLEASE DO NOT RETURN ANY PRODUCT TO THE ABOVE ADDRESS.

## **RETURN POLICY**

At Cejay Engineering we strive to provide superior customer service and quality for our customers. We realize that online or catalog purchases are not always what you expect when you receive them. We will accept returns for up to 15 days from the date of original purchase date listed on your invoice. Returned products must include the original packaging, plus any accessories or extras that may have been included with the product, and be in unused condition. Any products returned with signs of wear, damage or missing accessories, while in possession of the customer, will prohibit your return. To request a return, please complete a **Product Return Request** at our website located at www.cejayengineering.com. If you are having trouble completing a Product Return Request, please contact us from anywhere in the continental United States at (888) 584-3060. International callers please use (239) 349-2336. Cejay Engineering, LLC, at its election, will charge a 20% restocking fee.